

Review of Corporate Improvement Objectives 2022-23

Our services		
<i>Draft Improvement Objective</i>	<i>Indicative actions</i>	<i>Strategic Alignment</i>
We will continue to adapt and improve our services	<ul style="list-style-type: none"> • Implement phase 2 of our customer focus programme • Continue to implement our continuous improvement programme by embedding a Service Design approach to change and delivering a programme of prioritised improvement projects • Develop new procedures to protect port health and to adapt to new Brexit transition arrangements (subject to legal guidance and decisions) 	<p>Corporate Plan: Our Services</p> <p>Belfast Agenda – indirect impacts</p>
Our communities		
<i>Draft Improvement Objective</i>	<i>Indicative actions</i>	<i>Strategic Alignment</i>
We will work to support our communities, helping them to become stronger, healthier and more resilient	<ul style="list-style-type: none"> • Implementation of the £8m neighbourhood regeneration fund for capital projects. • Encourage participation in sport and physical activity and continue to deliver the Playground Improvement Programme. • Develop enhanced approaches to civic engagement and the involvement of the VCSE sector 	<p>Corporate Plan: Community Recovery</p> <p>Belfast Agenda 20107-2021: Living Here</p> <p>BA Refresh – Emerging Priorities: Community recovery; Health Inequalities</p>
Our economy		
<i>Draft Improvement Objective</i>	<i>Indicative actions</i>	<i>Strategic Alignment</i>
We will work collaboratively to support businesses, jobs and inclusive growth	<p>Building and adapting to new challenges:</p> <ul style="list-style-type: none"> • Deliver Employment Academies • Deliver local business start-up programmes • Support social enterprises and co-operatives 	<p>Corporate Plan: Inclusive Economic Recovery</p> <p>Belfast Agenda 20107-2021: Growing the Economy; Working and Learning</p> <p>BA Refresh – Emerging Priorities: Economic recovery; Employability and skills</p>

Our environment		
Draft Improvement Objective	Indicative actions	Strategic Alignment
<p>We will champion climate action; protect the environment and improve the sustainability of Belfast</p> <p>Note: reworded to read more ambitious and action orientated. Previously: We will take action to protect the environment and improve the sustainability of Belfast</p>	<ul style="list-style-type: none"> • Develop council’s strategic approach to climate change and facilitate partnership working to support delivery of the Belfast Climate Plan • Continue the roll out of the Belfast One Million Trees Programme and complete the development of the Belfast Local Biodiversity Action Plan • Reassess our statutory waste obligations and approach, taking into account any impact from the covid-19 pandemic and restrictions 	<p>Corporate Plan: Environmental Recovery</p> <p>Belfast Agenda 20107-2021: City Development / Resilience</p> <p>BA Refresh – Emerging Priorities: Climate, resilience & sustainability; Active and sustainable travel</p>
Our city		
Draft Improvement Objective	Indicative actions	Strategic Alignment
<p>We will continue to support our city to recover and innovate in a safe, inclusive and sustainable way</p> <p>Note: Has been reworded to incorporate digital innovation and broader city development issues. Previously: We will support our city to recover by helping to restore the social and cultural vibrancy of our city spaces and places in a safe and sustainable way</p>	<ul style="list-style-type: none"> • Initiate a 2-year pilot City Centre Capital Grant Scheme (Vacant to Vibrant) to bring vacant spaces in Belfast city centre back into use and support the revitalisation of the city centre. • Continue to invest in and improve our recreational facilities and open spaces: actions include the redevelopment of Cathedral Gardens, ongoing development of the Lagan Gateway and Forth Meadow Community greenways, and the restoration and extension of Templemore Baths as part of the Leisure Transformation Programme. • Support the adoption of digital innovation to address urban challenges through the delivery of the Belfast Urban Innovation programme, the establishment of the Smart District, strategic collaboration with Innovation City Belfast, and the drawdown of BRCD digital investments 	<p>Corporate Plan:</p> <ul style="list-style-type: none"> - Recovery (all) <p>Belfast Agenda 20107-2021:</p> <ul style="list-style-type: none"> - City Development <p>BA Refresh – Emerging Priorities:</p> <ul style="list-style-type: none"> - Economic recovery; Community recovery and cross cutting considerations
Changes for 2022 -23		
2021-22 Improvement Objective	Reason for change:	
<p>Our Digital Innovation</p> <p>We will improve digital inclusion and enhance our digital infrastructure to support our economy, jobs, sustainability and wellbeing</p>	<p>We have amalgamated the digital innovation work into the “Our City” objective rather than retain this as an improvement objective on its own. This enables us to:</p> <ul style="list-style-type: none"> - Re-align our improvement objectives to our refreshed corporate plan whilst also keeping a focus on innovation and recovery. - Adopt a consistent approach to our programmes of work by aligning them to strategic improvement objectives. 	

Checklist: statutory criteria for improvement objectives:							
Potential Improvement objectives 2021 - 22	Strategic effectiveness	Service quality	Service availability	Fairness	Sustainability	Efficiency	Innovation
Our city	✓	✓	✓	✓	✓	✓	✓
Our Services	✓	✓	✓	✓	✓	✓	✓
Our Communities	✓	✓	✓	✓	✓		✓
Our environment	✓	✓			✓	✓	✓
Our economy	✓	✓		✓	✓		✓